

*Xero Technology
XTR Ltd
12 St Paul's Road
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TQ12 2HP
Tel: 0845 4590056*



Xero Electric eBoard Warranty

The warranty covers materials and workmanship. Xero Technology (XTR Ltd) warrants to the original owner that our electric skateboard shall be free from all defects in material or workmanship for 90 days from the original date of purchase when used for the purpose intended, under normal conditions. All other obligations and conditions or liabilities, including obligations for consequential damages, are hereby excluded.

If your eBoard should prove defective, write to or call Xero Technology (XTR Ltd) giving a description of the eBoard and the problem. When Xero Technology (XTR Ltd) receives your notification, and the eBoard is determined to be defective, parts will be sent at no charge, or authorisation to return the eBoard will be given. Shipping is not covered under warranty and is the responsibility of the customer. The defective eBoard will then be repaired or replaced. We may elect to replace the entire unit, at no extra cost to you, with the same model or similar model rather than repair it. Any refund would be only at the option of the dealer where the skateboard was purchased. Xero Technology (XTR Ltd) is not involved in any such negotiations.

THE XERO ELECTRIC EBOARD IS NOT A TOY. THE BOARD IS INTENDED FOR USE ON PAVED SURFACES OR CONCRETE SIDEWALKS. OFF-ROAD VERSIONS MAY ALSO BE RIDDEN ON HARD-PACKED PATHS OR ROADS. THE BOARD IS NOT TO BE OPERATED ON GRASS, THROUGH WATER, THROUGH DEEP POTHOLES OR OFF CURBS. THE BOARD IS TO BE OPERATED ONLY ON SMOOTH, FLAT, DRY SURFACES. WEAR ITEMS – INCLUDING BELTS, WHEELS AND BATTERIES – ARE NOT COVERED UNDER WARRANTY. If you return your eBoard for warranty service and it shows signs of abuse, you will be charged for labor plus parts to repair the eBoard.

This warranty does not apply to any electric eBoard that has been subject to abuse, misuse, negligence, or accident. Defects caused by tampering, unauthorised alterations or repairs are not covered by this warranty. YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THIS ELECTRIC EBOARD. TO DETERMINE IF COVERAGE IS PROVIDED, YOU SHOULD CONTACT YOUR INSURANCE COMPANY.

For warranty services contact our customer service department on 0845 459 0056 to obtain Return Merchandise Authorization (RMA) form, which must be filled out and returned prior to returning your eBoard.

eBoards or parts returned without proper documentation may result in a delayed service or denied warranty coverage. Warranty return shipping is the responsibility of the customer. International customers are responsible for applicable duty and taxes.

ALL UNAUTHORIZED RETURNS WILL BE REFUSED.

www.x-ev.com